

Inpatient Rehabilitation Unit

October 2014 – September 2015 Outcomes

Our Annual Report

The Rehabilitation Unit at Jackson North is proud to share our outcome statistics for FY 2015. We hope you will take a moment to review this information and share it with others.

Customer Satisfaction

The satisfaction of our patients and their families, physicians, and insurers is very important to us. This year, we have achieved excellent results from various surveys and sources.

What's New?

The Inpatient Rehabilitation Unit at JNMC has added three support groups to assist our patients and families. The post-brain tumor, stroke, and amputation groups are held in the rehab dining room the second Thursday of every month at 2 p.m., 3 p.m., and 4 p.m., respectively.

Patient's Satisfaction with Progress Made: 97%

Overall Patient Satisfaction: 100%

This describes the percentage of patients rating their services as excellent.

Performance:

- **Goals Met: 65.6%**
1,500 goals out of 2,286 set upon admission were 100% achieved at time of discharge.
- **Three-Hour Rule: 97%**
How often our patients receive a minimum of three hours of therapy per day, six days per week.

Average Length of Stay: 11.3 days

National Average: 12.7 days

This describes the average number of days an individual patient spent in our inpatient rehabilitation unit.

Discharged to Community: 79.7% **National Average:** 77.8%

This reflects the number of patients who are able to live in the community after discharge from our program. Additionally, 13% were discharged to an acute setting and 6.5% required long-term placement.

Program Information

By Diagnosis

Neurologic	44%
Orthopedic	10%
Arthritis	2%
Medical/Other	45%

By Insurer

Medicare	53%
Managed Care	15%
Medicaid	21%
Other	10%

Demographics

Total Patients	126
Male	58
Female	70
Average Age	65

For more information, please contact us at 305-654-3043 or visit JacksonNorth.org. For referrals, call 305-654-3134.

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