

Inpatient Rehabilitation Unit

October 2017 – September 2018 Outcomes

The Annual Report

The Rehab Unit at JNMC is proud to provide you with our 2018 Annual Report Card. We hope you will take a moment to review this information and share it with others.

Customer Satisfaction

The satisfaction of our patients and their families, our physicians, and our payers is very important to us. This year we have continued to achieve excellent results from our various surveys and sources.

What's New?

We have expanded our expertise. Many of our therapists have become certified in specialty areas, including Stroke, Lymphedema, Vestibular and Vital Stim for Swallowing.

Length of Stay: 10.7 days **National Average:** 13.0 days

This describes the average number of days spent on our unit.

Performance:

- Our patients are **97.6% satisfied** with their progress and the goals they achieved during their stay.
- **98.6%** of patients felt our program adequately prepared them to return home after discharge. **97.0%** felt the program improved their quality of life.
- **3 Hour Rule: 94.6%** - This describes how often patients receive a minimum of 3 hours of therapy per day, 6 days per week.

Overall Patient Satisfaction: 98%

This describes the percentage of patients rating their services as excellent.

Discharge to Community: 82.1% **National Average:** 76.8%

This describes the number of patients that return to live in the community after discharge from our program. 10.5% returned to an acute setting & 7.1% required longer term placement.

Program Information

By Diagnosis:

Neurologic	52%
Orthopedic	13%
Medical/Other	35%

By Payer:

Medicare	61%
Commercial	22%
Medicaid	16%
Other	1%

Demographics:

Total Patients	257
# Men	119
# Women	138
Average Age	65.4

Join Us:

Support Groups for Stroke, Amputee and Brain Injury Survivors and their families are held the 2nd Thursday of every month. Call us at 305-654-5043 for more information.

For More Information:

Please contact us at (305) 654-3049 or visit us at 160 N.W. 170th Street, North Miami Beach.

Referrals to the Rehab Unit at JNMC can be made directly to the unit by calling (305) 654-3134.